

**PRE-CONTRACTUAL INFORMATION FOR THE CONCLUSION OF AN INSURANCE CONTRACT**

**(article L521-2 of the French Insurance Code)**

1. **Company Identification:** OLINDA SAS, trading as QONTO, a simplified joint-stock company, registered with Paris R.C.S under number 819 489 626 – 18 rue de Navarin, 75009 Paris.
2. **Registration with ORIAS:** QONTO is registered with ORIAS ([www.orias.fr](http://www.orias.fr)) under number 18 004 091 and acts, for the provision of this service, as an non exclusive Insurance Intermediary Agent (MIA) for the company ORUS SAS (14 avenue du Général de Gaulle, 94160 Saint-Mandé - 899 793 632 R.C.S Créteil - ORIAS no. 21 006 562).
3. **Financial Links:** In accordance with the provisions of articles L. 521-2 and R. 521-1 of the French Insurance Code, QONTO states that it does not hold any direct or indirect participation in an insurance company, and no insurance company holds a direct or indirect participation representing 10% or more of the voting rights or capital of QONTO.
4. **Remuneration:** QONTO is remunerated on the basis of a commission, which is a fee included in the insurance premium.
5. **Complaints:** The policyholder can contact QONTO's Customer Service:
  - a. By email at: [support@qonto.com](mailto:support@qonto.com)
  - b. By phone: +33 1 76 41 03 08
  - c. By mail: OLINDA SAS, 18 rue de Navarin, 75009 Paris

To submit a complaint, the policyholder is invited to contact QONTO's Complaints Service at the address [reclamations@qonto.com](mailto:reclamations@qonto.com).