

PRE-CONTRACTUAL INFORMATION FOR THE CONCLUSION OF AN INSURANCE CONTRACT

(article L521-2 of the French Insurance Code)

1. **Company Identification**: OLINDA SAS, trading as QONTO, a simplified joint-stock company, registered with Paris R.C.S under number 819 489 626 – 18 rue de Navarin, 75009 Paris.
2. **Registration with ORIAS**: QONTO is registered with ORIAS (www.orias.fr) under number 18 004 091 and acts, for the provision of this service, as a non exclusive Insurance Intermediary Agent (MIA) for the company ORUS SAS (14 avenue du Général de Gaulle, 94160 Saint-Mandé - 899 793 632 R.C.S Créteil - ORIAS no. 21 006 562).
3. **Financial Links**: In accordance with the provisions of articles L. 521-2 and R. 521-1 of the French Insurance Code, QONTO states that it does not hold any direct or indirect participation in an insurance company, and no insurance company holds a direct or indirect participation representing 10% or more of the voting rights or capital of QONTO.
4. **Remuneration**: QONTO is remunerated on the basis of a commission, which is a fee included in the insurance premium.
5. **Complaints**: The policyholder can contact QONTO's Customer Service:
 - a. By email at: support@qonto.com
 - b. By phone: +33 1 76 41 03 08
 - c. By mail: OLINDA SAS, 18 rue de Navarin, 75009 Paris

To submit a complaint, the policyholder is invited to contact QONTO's Complaints Service at the address reclamations@qonto.com.